



Telephone Support Line

Now open to education staff and parents/carers
Weekdays: 9.30am - 12.30pm and 1.00pm - 4.00pm

Hampshire and Isle of Wight Educational Psychology (HIEP) are running a daily Telephone Support Line to help education staff and parents/carers following the government direction around social distancing and setting closures. The support line will be:

- confidential
- provided by educational psychologists
- for parents and carers of children and young people
- for staff in all settings
- for any queries related to the emotional wellbeing of children/young people and their families

What to expect

When you call, a member of our friendly support team will take your details and then ask an educational psychologist to call you back.

Our psychologists are there to listen and to support with the issues that might be concerning you regarding the emotional wellbeing of a child or young person. Some people call us knowing what issues they need help with, whilst other people find it helpful to just talk through what is happening for a child or young person.

How to contact us -
Please phone the number for your local area

Isle of Wight	02392 441497
North (Basingstoke & North Test Valley)	01252 814835
South (Fareham, Gosport & Havant)	02392 441497
East (East Hants, Rushmoor & Hart)	01252 814729
West (Winchester, Eastleigh, New Forest & South Test Valley)	01962 876239

Free resources

HIEP have put together a collection of resources which are available to support our communities in managing worries and anxieties. Further information is available by phone and on our website.



www.hants.gov.uk/educational-psychology